



# Clarion Futures Jobs & Training

Developing skills and building careers



## Case study: Hayat Ahmed, Clarion Futures Jobs & Training

Hayat is a Clarion Housing resident originally from Somalia and a single mother to seven young children. In Somali culture it is typical for women not to work, and combined with a language barrier and lack of knowledge about how to enter the job market, Hayat had never worked in the UK.

After hearing about the Love London Working service provided at the Eastside centre through word of mouth in the local Somali community, Hayat got in touch and was matched with a Clarion Futures Employment Support Officer, Lulu Abdullahi. Lulu arranged for Hayat to register for an English for Speakers of Other Languages (ESOL) course and a Level 1 Health and Social Care course to make her more employable, as well as finding her a volunteering opportunity as a class support worker at Old Ford Primary School to give her some work experience. Hayat was also referred for an IT class running in the Eastside centre, as IT literacy is vital for job searching and completing online applications.

After completing the courses and achieving her Level 1 Health and Social Care qualification, Hayat was able to find not one, but two part-time paid care worker jobs to fit around taking her children to and from school. As they are all now in full-time education, she is now looking for a full time position, and will continue to receive in-work support from Lulu.

Hayat says: “Lulu has encouraged me to find paid employment and was able to put me forward for the right courses. She is passionate about helping the local community and the support that Eastside staff provides is undeniable.”

